

CITY OF HUNTINGTON BEACH



END OF YEAR ACCOMPLISHMENTS | 2014-2015

WORLD RECORD

Guinness World Record Big Board:
Worlds Longest Surfboard (42 ft.), and most
riders on a Surfboard (66)



WELCOME



Fred Wilson
City Manager

Dear Community:

On behalf of the City of Huntington Beach, I am pleased to present the Annual Report for Fiscal Year 2014-15. The report provides a detailed look at each Department's accomplishments and presents an opportunity for us to review our goals to ensure we are providing the very best service to the residents, businesses and visitors of Huntington Beach.

It has been a "record" year in our City. Most notably the breaking of, not one but, two Guinness Book of World Records: "Most Riders on a Surfboard" and "Largest Board." The Record event officially kicked off summer 2015 - nearly a half-billion people around the world viewed the epic ride.

Other memorable events included the first Professional Bull Riders "Bulls on the Beach," the traditional 111th Annual 4th of July Parade covered live by KABC-TV, and hosting the 120-member 2015 World Games Special Olympics delegation from Australia. The City welcomes the new Pacific City development, opening just in time for this holiday season, and the highly anticipated oceanfront Pasea Resort and Spa and the Senior Center in Central Park, both set to open in Spring 2016.

The following City Council goals, as updated at their 2015 Strategic Planning Session, assist the City in paving the way for continued success:

- Improve quality of life
- Enhance and maintain infrastructure
- Strengthen economic and financial sustainability
- Enhance and maintain public safety
- Enhance and maintain City service delivery

The sampling of accomplishments presented in this Annual Report is a testament to our dedicated staff and their commitment to our community. The economic forecast looks promising and with continued fiscal conservancy, community involvement, effective partnerships, and a focused strategy we can achieve the future we envision. We look forward to a new year with new opportunities and our continued commitment to serve you.

Respectfully,

A handwritten signature in blue ink, appearing to read "Fred Wilson". The signature is stylized and fluid.

Fred Wilson
City Manager

MISSION STATEMENT

THE CITY OF HUNTINGTON BEACH PROVIDES SUSTAINABLE QUALITY SERVICES
TO MAINTAIN AND ENHANCE OUR SAFE AND VIBRANT COMMUNITY

CORE VALUES

THE CITY OF HUNTINGTON BEACH VALUES...

RESPONSIVENESS

ACCOUNTABILITY

QUALITY CUSTOMER SERVICE

HONESTY AND INTEGRITY

TEAMWORK

FISCAL SUSTAINABILITY

COMMUNITY INVOLVEMENT

OPENNESS



MAYOR AND CITY COUNCIL



Jill Hardy
MAYOR



Jim Katapodis
MAYOR PRO TEM



Barbara Delgleize
COUNCILMEMBER



Billy O'Connell
COUNCILMEMBER



Erik Peterson
COUNCILMEMBER



Mike Posey
COUNCILMEMBER



Dave Sullivan
COUNCILMEMBER

CITY ATTORNEY



Michael Gates
City Attorney
ELECTED 2015

The City Attorney's Office provides excellent comprehensive municipal legal services to the City's Executive Team, City Council, 11 City departments, the City Manager, and all City employees. Our team-oriented mission is to provide the highest quality legal services to the City, regarding all matters of law.

2015 has been an exceptionally successful year for the Office of the City Attorney. The new City Attorney has brought his private sector experience to the Office - ushering in a new era of aggressive legal representation, productivity, efficiency, and quality customer service. In the first two quarters of this year, the Office obtained defense verdicts and/or complete dismissals in eight significant litigation cases, and prevailed in a very significant jury trial involving HBPD. Additionally, the City Attorney's Office successfully prevailed in an effort to recover \$435,000 in attorney's fees in another case, has reduced monetary exposure in a number of cases where City liability was established, and has returned substantial monies back to the residents/taxpayers. Alongside these impressive wins, the Office implemented a program to identify ordinances in the Municipal Code that needed to be updated or revised to conform to current case law.

In keeping with greater economic savings to the taxpayer, improved efficiency, and excellence of work product, the Office implemented more aggressive approaches negotiations, streamlined office policies and procedures to improve customer service while reducing costs, and reduced response times to its clients. Estimates are that the legal work performed this past year under the new City Attorney has saved or found nearly \$20M for the taxpayers.



BY THE NUMBERS

- Received 506 requests for legal services
- Appeared and/or resolved 105 criminal hearings
- Coordinated 113 civil citation hearings
- Presented "in-house" City-wide training programs, AB 1234 Ethics and the Brown Act

CITY CLERK

The City Clerk and her staff take pride in the duties they perform -- most importantly, to accurately record and preserve actions taken by the City Council, thereby safeguarding the vital, historic and permanent records of the City. As the official custodian of records, the City Clerk preserves and maintains in protective custody all documents certifying City Council actions. Permanent records dating back to the City's incorporation in 1909 have been carefully scanned and indexed into a customized electronic database management system, and physical files are stored in a climate-controlled, fire-protective vault.

The City Clerk's Office serves as a conduit to the residents of Huntington Beach who wish to participate in their local government. The City Clerk promotes and supports public transparency by ensuring that all City Council agendas and public notices are accurately prepared and published according to Brown Act and California state government code guidelines. The City Clerk also publishes a synopsis of each ordinance (law) adopted by the City Council, and contracts with Quality Code Publishing (QCP) to host a web-based Municipal/Zoning Code that is accessible by staff and members of the public. The online code operates through a robust full-text search

engine that includes search capabilities through Google, statutory reference links to California states codes, and a feature called Code Alert - Online Ordinance Tracking Service that notifies users when a particular section of the code has been amended, added, or repealed.

The City Clerk's Office has built a favorable reputation for exceptional customer service by assisting people across the County to apply for or renew a United States passport. This service not only provides convenience to local residents, but also serves as a valuable resource to raise and deposit dollars into the City's general fund.



Joan Flynn
City Clerk
ELECTED 2004, 2008, 2012

BY THE NUMBERS

- Codified 35 City Council Ordinances
- Processed 5,069 passport applications and produced 4,378 photos (\$126,725.00, and \$43,780.00 respectively in general fund dollars)
- City Clerk cabinets (Contracts, Historic Photos, Minutes, Other (Records), Resolutions and Ordinances) in the Public Records Search portal received approximately 12,000 single webpage hits
- Scanned, indexed and quality-controlled approximately 25,663 pages into the Public Records Search portal making it easy for Council, staff and the public to retrieve information

CITY MANAGER'S OFFICE



Fred Wilson
City Manager

The City Manager's office provides professional leadership in the management of the City, is responsible for the coordination of all municipal programs, and the executive supervision of all City departments. Working in a collaborative environment with a team-based approach, the City Manager implements the vision of the City Council. The City Manager's Office is comprised of four divisions: Administration, Public Information, Energy and Sustainability, and the Office of Business Development.

SELECT ACHIEVEMENTS INCLUDE:

Administration:

- Developed financing strategy for construction of the Senior Center
- Developed and implemented a Mills Act Program to assist residents in preserving their historic properties
- Finalized the transaction with the Huntington Beach Unified School District regarding development and open space at the Le Bard school site
- Worked with State and Federal lobbyists to identify legislation and possible funding for projects and programs
- Finalized the 800 MHz amendment with the County of Orange
- Facilitated discussions between the Harbor Fuel Dock Operator and potential buyers

Public Information:

- Managed and administered operation of public information for HBTV Channel 3 government access television
- Increased visitors to the City's social media sites such as Twitter, Facebook, and created new social media accounts with Instagram and Nextdoor to engage the local and regional community
- Planned and/or supported a number of special events including Special Olympics World Games 2015 Host Town, US Open of Surfing, Guinness Book of World Records Big Board, 4th of July Parade, and Bulls on the Beach
- Negotiated five-year contract with KABC-TV to televise the City's annual 4th of July Parade - which ranked #1 in ratings for its time slot with more viewership than all local stations combined and gaining more than \$1 million in free publicity for the City
- Wrote and provided timely information to local publications, distributed press releases, conducted ongoing media relations and managed and updated website content

Sustainability:

- Launched a series of Sustainable Business Workshops aimed at educating the business community about economic efficiency measures
- Applied to become a Recycling Market Development Zone through the State of California Department of Resources, Recycling, and Recovery (Cal Recycle)
- Finalized the evaluation of the SCE-owned streetlights and proceeded with the acquisition of these assets
- Supported the Chamber of Commerce Sustainable Surf City Committee
- Supported ACC-OC's Energy and Environment Committee
- Awarded the prestigious "Golden Hub of Innovation Award" from the Association of California Cities - Orange County for the retrofit of 2,300 City-owned streetlights to energy efficient LED fixtures

CITY TREASURER

The City Treasurer is an elected official who serves a four-year term. Responsibilities include investment management of all City funds (including pooled funds, bond reserve investments and trust funds), in addition to the funds of the Joint Powers Authorities, for which the City is administrator. Through prudent fiscal investment management, the City Treasurer ensures the City's cash liquidity needs are met and principal is preserved. Investments are consistently analyzed and reviewed for compliance with the City's approved Investment Policy and State statutes and regulations.

SELECT ACHIEVEMENTS INCLUDE:

- Obtained the California Municipal Treasurers Association's Certified California Municipal Treasurer (CCMT) professional designation. This designation recognizes professional municipal treasurers who meet high standards for knowledge, skills and ethics
- Attended the Government Investment Officers Association, Association of Public Treasurers and CMTA 2015 Annual Conferences
- Participated in the City's annual Strategic Planning session in conjunction with City Council Members, other elected officials and department managers
- Elected as a board member of the California Municipal Treasurers Association for the 2015-16 year



Alisa Cutchen

City Treasurer

APPOINTED 2011 / ELECTED 2012

BY THE NUMBERS

- The City Treasurer maintained the City's approximately \$180 million investment portfolio while continuing to meet the investment policy objectives of preserving principal, maintaining adequate liquidity and earning a market rate of return during economic and budgetary cycles
- For the 2014-15 fiscal year, the City's investment portfolio generated nearly \$2 million in revenues to be utilized for City operating expenses, projects and other financial obligations
- Provided monthly and quarterly detailed investment reports including investment holdings, earning and rates of return

The Office of Business Development administers the business development, real estate, housing, and Successor Agency functions for the City. The Office of Business Development focuses on the retention, attraction, and expansion of our business community, consistent with the City Council's Strategic Goals to "Enhance Economic Development" and to "Improve Financial Stability." The office also administers the

federally-funded Community Development Block Grant (CDBG) and the HOME Investment Partnerships programs, affordable rental and inclusionary housing programs, housing obligations of the former Redevelopment Agency, and manages the City's centralized real estate functions, including leases for concessions on City owned-property, right-of-way acquisition, relocation, and other related projects.

SELECT ACHIEVEMENTS INCLUDE:

- Implemented the Economic Development Strategic Plan
- Started construction on the Marriott Springhill Suites Hotel on the former Big-O Tire site
- Finalized the permit processing and groundbreaking for the retail and hotel sites at Pacific City
- As directed by the City Council, started Homeless Taskforce meetings in an effort to address the City's homeless population
- Approved ownership opportunities to 18 households and assisted with 13 refinances. Assisted with Coastal Walk development creating four moderate income homes
- Using HOME funds, OCCHC rehabilitated nine units at 313 11th Street assisting very low-income households
- Oceana Apartments opened in November 2015, providing 77 apartment units to extremely low, very low, and low-income households
- Finalized and obtained approval of the Long Range Property Management Plan
- Implemented www.surfcitylocator.com, a free comprehensive property listing and search website for commercial properties in Huntington Beach
- Developed and implemented a computer-based real estate module for management of City real estate assets
- Established an Executive Business Roundtable, focusing on technology and manufacturing
- Issued a Notice of Funding Availability (NOFA) for HOME and inclusionary funds
- Submitted the new Five-Year Consolidated Plan for CDBG/HOME
- Implemented a successful "HB Open for Business Expo" at City Hall in cooperation with the Chamber of Commerce
- Created and implemented a Commercial Façade Rehabilitation Program
- Awarded the prestigious CALED award for the Vans Skatepark
- Developed and implemented the Business Advocate Program
- Issued a RFQ/P for selection of a developer for the potential redevelopment of the Rodgers' Senior Center site
- Began processing film permit applications
- The Fox Television show *Rosewood* filmed several episodes throughout the City. Locations included City Hall, City Beach, and Lake Park

COMMUNITY SERVICES DEPARTMENT

The mission statement of the Community Services Departments is to provide outstanding programs, services and facilities that enhance and enrich the lives of our residents and visitors. The Department provides a full spectrum of year-round and seasonal recreational, cultural, and human service programs. The department also actively interfaces with the community by participating on twenty-one boards, commissions, task forces, and local citizen groups.

SELECT ACHIEVEMENTS INCLUDE:

Administration Division:

- Developed a strategy for department reorganization which will allow greater flexibility, opportunities for cross training and succession planning
- Lead the Huntington Beach Host Town efforts for the 2015 Special Olympic World Games in partnership with neighboring cities and dedicated volunteers
- Revisited discussion with a variety of grantors, community partners and City departments to develop a grassroots funding program for a universally accessible playground on the beach



Beach Operations Division:

- Cleaned 4.5 miles of City-operated beaches nightly, including 114 restrooms, and removed more than four million pounds of trash
- Replaced 52 standard meters on 5th Street with smart meters and 60 smart meters in the Dog Beach lot with four pay stations
- Added one additional beach restroom cleaning during the peak season
- Completed the bid process to replace the parking fee collection system at the Main Promenade Parking Structure
- Parked nearly 385,000 vehicles in attended beach lots and over 635,000 in the Main Promenade Parking Structure
- Facilitated the beach special event permitting process for more than 100 events



Special Olympics
WORLD GAMES



SELECT ACHIEVEMENTS INCLUDE:

Facilities, Development & Concessions Division:

- Completed the City-wide Parks and Recreation Master Plan process
- Began construction for the new Senior Center in the Park
- Began construction of the Team Room at the Huntington Central Sports Complex as described in the Capital Improvement Program (CIP)
- Completed the conceptual plan for the Worthy Park Reconfiguration Project with construction expected to begin in early 2016
- Facilitated the specific event permitting process for almost 70 permits at Pier Plaza, on the beach, downtown or at Huntington Central Park

Recreation, Human & Cultural Division:

- Hosted the “Rec Report,” a monthly video segment on HBTv-3 to inform the community about upcoming recreational events, programs and services that enhance the quality of life in Huntington Beach
- Formed a new partnership with independent contractor, Tennis Anyone, to redevelop the City’s tennis program and provide quality tennis lessons City-wide
- Completed Request for Proposals and initiated agreements with contractors to provide safe, high-quality surf lessons to the public while fairly allocating limited oceanfront resources
- Presented a dynamic exhibition of street art with artists who are renowned in Southern California at the Art Center. The exhibition was highlighted on Fox 11 News and received national coverage
- Presented a new summer day camp program, “Camp HB,” with more than 140 participants

BY THE NUMBERS

- Processed nearly 70 permits for Specific Events held either at Pier Plaza, on the beach, downtown or Huntington Central Park
- Served 55 low income, single parents and 84 children through Project Self Sufficiency
- Logged approximately 29,000 senior transportation trips travelling over 154,000 miles
- Delivered 100,000 meals to the homes of the frail and elderly
- Generated more than 30,000 recreation enrollments using new, user-friendly registration software
- Sold over \$740,000 in annual beach parking passes
- Managed over 560 adult softball teams with 7,800 participants, as well as more than 110 adult soccer teams with 1,400 participants
- Operated and supervised the 10-week Adventure Playground summer program in Huntington Central Park for more than 13,000 children



Senior Center

FINANCE DEPARTMENT

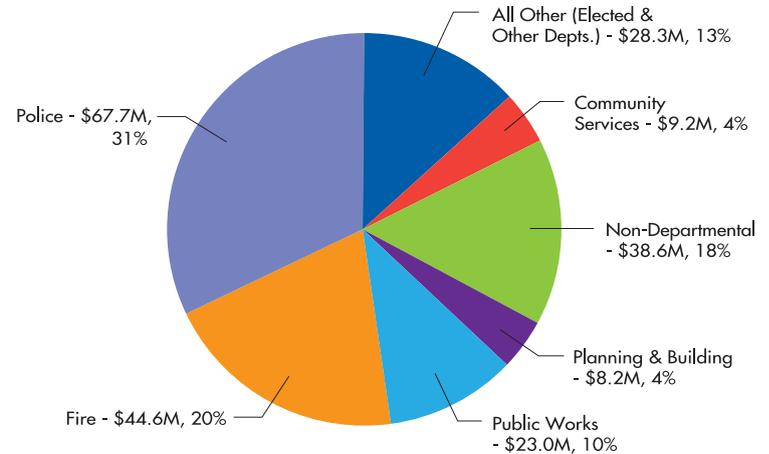
The Finance Department, through its five divisions, is responsible for the management and oversight of the City's complex financial resources. The Finance Department accomplishes its mission through:

- Annual and ongoing budget development and monitoring
- Purchasing and procurement expertise
- Accounting and financial reporting
- Payroll management, tax reporting and accounts payable
- Cashiering, collections and accounts receivable
- Utility billing and business licensing

SELECT ACHIEVEMENTS INCLUDE:

- Awarded Government Finance Officers Association's Excellence in Financial Reporting Award for 28th consecutive year
- Maintained AAA bond credit rating from Fitch Ratings
- Received Unmodified (Clean) audit opinion from independent auditors for the FY 2013/14 Comprehensive Annual Financial Report (CAFR)
- Successfully issued a \$15.3 million bond to finance a new state-of-the-art Senior Center
- Awarded Government Finance Officers Association's Outstanding Achievement in Popular Annual Financial Reporting and Distinguished Budget Award

FY 2014-15 General Fund Budget by Department



BY THE NUMBERS

- Maintained strong General Fund reserves totaling \$61.1 million
- Continued the award-winning “25 to 10” and a “16 to 10” Plans to eliminate unfunded liabilities for retiree medical and supplemental pension benefits in 10 years
- Processed 44,659 accounts payable invoices
- Provided billing services for 53,000 water, sewer, and trash/recycling accounts
- Issued more than 2,900 new business licenses

FIRE DEPARTMENT

The Huntington Beach Fire Department (HBFD) is dedicated to providing the highest quality fire, marine safety and emergency medical services to the community. HBFD prides itself in giving innovative solutions to maintain the most cost effective community oriented customer care organization.

SELECT ACHIEVEMENTS INCLUDE:

- Maintained a 99% customer service satisfaction rating
- Continued to enhance the use of an Electronic Pre-Hospital Care (e-PCR) reporting system
- Implemented a GPS based dispatching system to deploy emergency response apparatus
- Received State recognition of Urban Search and Rescue (US&R) Unit as a Type 1 Heavy Rescue
- Began a three-city Community Paramedicine Pilot Study to evaluate the ability to transport some patients to alternate medical destinations for treatment and care
- Entered into a corporate sponsorship agreement (valued at more than \$500,000) with Toyota Motor Sales USA to replace all Lifeguard vehicles.



BY THE NUMBERS

- Provided 17,300 medical, fire, hazardous materials and other emergency responses
- Provided 9,900 emergency medical transports, as part of a program generating over \$6 million in revenue
- Performed 9,500 inspections (permit, new occupant, oil well, fire final, life safety, etc.) and performed 2,000 development and fire protection/life safety plan checks, yielding more than \$1.3 million in general fund revenue
- Performed more than 200,000 Lifeguard preventative actions and conducted over 6,000 water rescues
- Conducted a Junior Lifeguard Program with nearly 1,000 participants
- Conducted Fire Department Open House with more than 900 attendees



HUMAN RESOURCES DEPARTMENT

The Human Resources Department's primary role is to provide responsive, professional human resource management assistance to City departments and to attract, develop, and retain quality employees. The department is operationally comprised of five divisions: Administration, Benefits and Training, Employee Relations, Recruitment and Selection, and Risk Management.

SELECT ACHIEVEMENTS INCLUDE:

- Managed the recruitment, testing and selection processes, including administration of the NEOGOV online recruitment system
- Planned and implemented City-wide training programs and courses offered through Surf City University
- Coordinated labor relations meetings, process follow-up items and handle contract interpretation issues
- Administered the City's health and retirement plans
- Administered the classification and compensation plan
- Oversaw labor and employee relations administration

BY THE NUMBERS

- Successfully recovered approximately \$100,000 in property damage claims
- Filled over 150 requisitions (regular promotional and hourly/temporary) resulting in approximately 225 promotions/hires
- Received and processed more than 12,500 online job applications
- Re-launched Surf City University – providing a comprehensive menu of training and staff development options for all levels of City staff



INFORMATION SERVICES DEPARTMENT

Information Services is an internal service department responsible for support and development of all aspects of the City's technology infrastructure including computers, software, networks, telephone and communications systems, surveillance and security, project management, and related services and functions. The department is comprised of technology personnel including business analysts, hardware and software technicians, project managers, and target technology area specialists.

SELECT ACHIEVEMENTS INCLUDE:

- Completed the evaluation, selection, and purchase of a new utility billing system
- Completed the evaluation and selected top two options for the new Land Management System
- Installed a new cloud-based system to provide timely updates to library public computers
- Implemented self-checkout machines, self-checkout credit payments, and smart gates security for the library
- Developed a Capital Improvement Projects online mapping application for the City web site
- Upgraded the Police Department mobile mapping application to run on the new laptop computers
- Upgraded Public Works fleet and fuel management systems
- Installed and configured a new City Council Chambers voting system
- Replaced the Community Services reservation system
- Upgraded the Fire Department staff scheduling system
- Implemented integrated real estate module
- Upgraded and expanded storage system
- Completed Information Technology Strategic Plan
- Implemented digital camera surveillance system



BY THE NUMBERS

- Replaced 37 laptops for Inspection and Code Enforcement
- Upgraded operating systems of 100 computers running obsolete Windows XP
- Installed two new beach webcams available for viewing on the city web site
- Implemented new anti-virus on 1,000 city computers to improve protection from viruses and malicious activity
- Implemented new digital surveillance system with 15 new cameras and two radio networks



Huntington Beach Library and Cultural Center welcomes, empowers and enriches the community by providing innovative and traditional library services that inspire and encourage transformations and growth.



SELECT ACHIEVEMENTS INCLUDE:

- Celebrated the 40th Anniversary of the Central Library with a wide range of events and activities
- Celebrated the 20th Anniversary of the Oak View Branch Library with a wide range of events and programs
- Joined the CENIC network to improve and increase broadband connectivity to the Internet at all libraries
- Installed a new automated Book Sorting system to streamline the return of materials
- Renovated the Early Learning Zone in the Children's Library, adding new early learning interactive furniture and renovating the Library's Sailboat
- Reorganized the floorplan at Central Library, improving access to media collections and adding new furniture
- Eliminated the nonresident library card fee and rejoined the Santiago Library System, enhancing the Library's opportunities for cooperation with other Orange County libraries and participation in statewide library projects
- Awarded a grant for a new Digital Story Time program for families
- Awarded a ACC-OC Golden Hub of Innovation Award for the Library Book Shack Pop Up Library
- Redesigned the Children's computer lab, introducing new AWE Early Learning computer stations with fun learning games and homework support
- Reached over 340 Literacy Learners through programs at the Library and two workplace classes at the local Hilton and Hyatt Hotels
- Expanded story times at Central and Oak View locations

BY THE NUMBERS

- Circulated over 900,000 items, both in print and digital formats, in FY 2014/15
- More than 70,000 children attended story times in 2014
- Over 40,000 current cardholders
- More than 80% of all checkouts at Central Library are handled via self service kiosks
- Over 4,500 participants were Reading to the Rhythm over the summer in our Summer Reading and Learning programs
- Coordinated more than 2,500 events, meetings, programs, and cultural activities in the Library Theater and meeting rooms
- Over 57,000 volunteer hours given to the Library over the year



PLANNING AND BUILDING DEPARTMENT

Planning and Building is responsible for administering land use and development in the City. Planning implements California State law for the development and maintenance of a comprehensive General Plan and the corresponding Zoning Code. The department also processes applications for various development projects. There are six divisions within the department, including Building & Safety, and Code Enforcement, that efficiently deliver a variety of services to Huntington Beach community.

SELECT ACHIEVEMENTS INCLUDE:

- Planning Commission and City Council approval of LeBard Residential (15 single-family resident lots) and Park project, which includes the City's preservation of 6.5 acres of sports fields to become part of the City's park system
- Completed significant work on the General Plan Update including 11 technical studies, seven GPAC meetings, and received City Council direction on the land use alternatives and policies
- Implemented AB2188 Expedited Permit Process for Solar Photovoltaic Systems
- Updated the sign code to be compliant with State and Federal law
- Zoning entitlements approved: Pacific City Residential Revisions (516 apt. units), LA Fitness, 24-Hour Fitness, amendments to Beach and Edinger Corridors Specific Plan, Toro Burger, 122-124 Main Mixed Use Project, Sea Salt Restaurant, Beach Medical Pavilion, and Code Amendment for Utility Data Collection Units
- Completed building, mechanical, electrical and plumbing plan checks for the major projects

including: Pacific City residential, Monogram Apartments, and the Hilton expansion

- Provided project specific inspection services to facilitate a timely construction process at: Pacific City Commercial and Tenant Improvements, Paseo Hotel, Tri-Point Homes (Truewind and Fairwind projects), Oceana, Beach Promenade, HB Lofts and the Senior Center in the Park

BY THE NUMBERS

- Processed approximately 221 entitlements to meet state-mandated Streamlining Act
- Plan checked 865 plans for zoning compliance
- Reviewed and approved 10,600 permits with a construction valuation of nearly \$240 million
- Performed more than 1,990 plumbing, mechanical, and electrical plan checks
- Performed more than 38,000 building, mechanical, plumbing, electrical, and certificate of occupancy inspections
- Responded to over 3,700 code enforcement cases
- Processed more than 89,000 questions/requests by phone to the Department



The Huntington Beach Police Department is responsible for providing law enforcement services within the City. The Department takes a community-oriented policing philosophy as it responds to calls for service from the residents, businesses and visitors of our community.

SELECT ACHIEVEMENTS INCLUDE:

- Partnership with Coast to Coast to improve our homeless outreach services with the Department and City
- Neighborhood “Coffee with a Cop” community meetings
- Held a “Tip-a-Cop” event at California Pizza Kitchen to raise funds and awareness for the Special Olympics
- Expanded the “Know Your Limit” campaign by partnering with other local law enforcement agencies
- Held two Citizen Academy classes providing community insight into the Department
- Held an Open House as the Department’s participation in Compassionate Huntington Beach
- The 2015 US Open of Surfing was a successful event and a positive experience for the community

BY THE NUMBERS

- Achieved more than 45,000 likes on Facebook and 9,000 followers on Twitter
- Investigated 2,300 crimes against persons
- Issued over 15,000 traffic citations
- Booked 4,500 adults into the city jail
- Received more than 83,000 9-1-1 and emergency telephone calls



PUBLIC WORKS DEPARTMENT

The Public Works Department delivers a wide range of services to the public as well as other City departments. The Department is responsible for the planning, construction, and maintenance of the City-owned infrastructure, including buildings, streets, parks, landscaping, flood control and utilities. Essential services such as water, sewer, drainage, and traffic control systems are operated and maintained 24 hours a day.

Water Quality/NPDES

- Diverted more than 255 million gallons of dry-weather urban runoff to Orange County Sanitation District
- Conducted more than 450 construction project inspections combined with Planning/Building and Public Works
- Conducted 340 Fats, Oils and Grease (FOG) inspections of Food Service Establishments
- Inspected 84 properties with Water Quality Management Plans
- Performed 178 Commercial/Industrial inspections

Public Works Engineering

- Participated in National Public Works Week Celebration during Surf City Nights. Booths with information and equipment were on display for all to see
- Issued nearly 500 encroachment permits and processed 124 development review requests
- Collected more than \$4 million in development fees, not including traffic fees
- Reviewed 79 grading projects and issued 62 grading permits
- Received approximately \$5 million in grants for transportation and storm drain projects
- Awarded approximately \$25 million in Capital Improvement Project construction contracts
- Issued grading permits for the Edinger Hotel and Pasea Hotel, Coastal Walk and Fairwind Residential Subdivisions. Processed final approvals and occupancy for the Shea Gothard Industrial buildings and Truewind subdivision, and early phases of occupancy for Boardwalk and Elan developments



General Services Division

- Partially renovated Newland Barn including all new French doors, restroom partitions, and interior and exterior paint
- Replaced roofs at Bushard Fire Station, Lake Fire Station, Magnolia Fire Station, and Oak View Library
- Completed annual inspection, cleaning, and repair of pier pilings
- Completed RFP and selection process for Facilities Needs Assessment - study to commence in October 2015
- Created preventive maintenance task lists per vehicle and equipment classification based on manufacturer's recommendations and regulatory requirements. Lists have been implemented in the FASTER fleet management system
- Converted 40 fluorescent light fixtures in City Council Chambers to sustainable LED lamps
- Replaced 70 light fixtures at Overmeyer and Peck Reservoirs and other water production facilities with LED fixtures providing better illumination, reduced maintenance and reduced energy consumption
- Hauled out and refurbished three Lifeguard vessels including new electronics
- Repainted and refurbished ShowMobile portable stage and replaced all lighting with LED lights

Utilities Division

- Replaced two pump drivers at the Meredith Flood Control Station; third pump driver is 75% complete
- Began security enhancements for Well 10
- Overhauled two used engines to be used as pump drivers for Slater Flood Control Pump Station. Engines are ready for install. Engine overhaul and installation to be performed by Production Section staff. Third engine is in the process of being overhauled
- Completed remodel of office space into 120 sq. ft. microbiology water quality lab room, including new analytical equipment
- Converted 3,000 service connections to AMI system
- Rerouted Well 5 Discharge line
- Upgraded 100 Linear feet of 4" divert line to 6" pipe at Atlanta Flood Station
- Rehabilitated all air-vacs on the 18" Downtown Loop
- Installed blow-offs on Interconnections with Westminster and Fountain Valley
- Developed CCTV standard operating procedure
- Completed Warner Avenue and PCH Sewer Lift Station C
- Completed annual maintenance sewer audit

Warner Bridge Upgrade

Maintenance Operations Division

- Slurry sealed eight miles of residential streets and repaved 13 miles of residential pavement in Maintenance Zone 8
- Improved 10 tree petition streets in Maintenance Zone 8
- Trimmed all parkway trees in Maintenance Zone 8
- Planted more than 600 trees City-wide
- Constructed new median island on Central Park Drive
- Converted Goldenwest median island to Calsense weather based smart controllers
- Continued to monitor the effects of using Huntington Lake ground water on landscape areas for future alternative irrigation use



Transportation Division

- Retrofitted more than 1,000 existing streetlights, intersection lights and streetname signs (both at signal controlled intersections) with energy efficient, long-life LED lights
- In a joint effort with the City Attorney's office, revised the City's residential permit parking program
- Completed the necessary studies and processing to update speed limits on 68 separate street segments within the City, representing about 1/3 of the total number of non-residential speed limit zones within the City
- Completed four major traffic signal projects this year including a new traffic signal at the intersection of Springdale and Croupier as part of a larger Safe Routes to School grant project for Clegg Elementary School and Stacey Middle School
- Completed several improvements in the City to help improve facilities for cyclists and encourage safe cycling practices. Additional bike rack parking for 98 bicycles was installed within the downtown and pier areas of the City to help accommodate the high volume of cyclists in those areas and provide improved means of storing and securing the bikes

Golden Bear Plaque Dedication



Dedication of Miss Huntington Beach Rose Garden



Special Olympics Welcoming Parade



Blessing of the Waves

"Huntington Beach Day" at the OC Fair



Robin Samsøe Plaque Dedication



What they say about Surf City USA

Huntington Beach named **“Best Place to Live”** and **“Best Beach”** by the Orange County Register Readers; readers also rank Huntington Beach #2 for **“Best Dog Beach,” “Best Surfing”** and **“Best Downtown”**

Time Magazine names Huntington Beach **“Best Beach in the U.S.”**

Huntington Beach breaks two Guinness Book of World Records for **“Most Riders on a Surfboard”** and **“Biggest Board”** generating nearly 550 million impressions worldwide

USA Today readers rank Huntington Beach as the **“Best California Beach”**

CITY HALL DIRECTORY

City Attorney(714) 536-5555
City Clerk.....(714) 536-5227
• Passports.....(714) 536-1600
City Council(714) 536-5553
City Manager.....(714) 536-5202
Community Services(714) 536-5486
• Beach Operations(714) 536-5281
Business Development(714) 536-5542
Finance Department(714) 536-5630
• Business Licenses(714) 536-5267

Fire Department.....(714) 536-5411
Human Resources(714) 536-5492
Information Services(714) 536-5515
Library Services(714) 842-4481
Planning & Building(714) 536-5271
• Code Enforcement(714) 375-5155
Police Department(714) 960-8811
• Emergency911
Public Works(714) 536-5431
Overnight Graffiti Removal(714) 960-8861

Fred A. Wilson, CITY MANAGER



CITY OF HUNTINGTON BEACH

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