



HUNTINGTON BEACH FIRE DEPARTMENT

Annual Response Statistics
2011



CITY OF HUNTINGTON BEACH INCIDENT SUMMARY

FIRE	384
MEDICAL	12,326
HAZARDOUS MATERIALS	142
OTHER EMERGENCIES	660
SERVICE	<u>1,131</u>
2011 Total Number of City Incidents	14,643
2011 Total Out of Jurisdiction Incidents	<u>1,297</u>
2011 TOTAL INCIDENTS	15,940

AVERAGE RESPONSE TIME - 4 MINUTES 51 SECONDS



TOTAL INCIDENT SUMMARY

Incidents	2010	2011	% Increase
Total Number of City Incidents	14,337	14,643	2%
Total Out of Jurisdiction Incidents	<u>1,292</u>	<u>1,297</u>	<u>0%</u>
TOTAL INCIDENTS	15,629	15,940	2%
TOTAL NUMBER OF UNITS DISPATCHED	31,736	32,680	3%



The Huntington Beach Fire Department proudly provides the finest fire protection, rescue, emergency medical, and hazardous materials control and response services to our community.

Our Department prides itself in providing innovative solutions to maintain the most cost effective, community oriented, customer care organization. Our programs are successful due to professionally trained and dedicated people who implement them. The Huntington Beach Fire Department is extremely proud of the people we have attracted and of the quality efforts of all of the members of this organization.

Our Department continues to be a proactive organization, managing hazardous materials and requiring self-extinguishing systems, and also provides traditional approaches to firefighting and emergency medical delivery that emphasizes "Community Customer Care." The Huntington Beach Fire Department strives to provide a high quality of life for our residents.



MISSION

The Huntington Beach Fire Department is dedicated to providing high quality services to prevent the loss of life and property in our community from fire, medical and environmental emergencies.

VISION

The Huntington Beach Fire Department strives to be recognized as a progressive, innovative and technologically advanced fire organization, respected for valuing the customers we serve and the people we employ.

VALUES

The Huntington Beach Fire Department provides quality customer service with emphasis on personal contact. Our values include:

- Teamwork
- Excellence
- Quality Service
- Professionalism
- Honesty & Integrity