

# City of Huntington Beach - Statement and Inserts Available to View

No action is required because you have enrolled in Automatic payments. Your payment will be automatically initiated.

To change your eBill preferences please visit the City's [home page](#) and click on eGov, then on eBill.

For the latest news and information from City of Huntington Beach Utility, please check out our most recent billing inserts. Inserts are available through our paperless billing system and can be viewed [here](#).

Please do not reply to this email. See instructions below the bill if you would like to email customer support.



City of Huntington Beach  
Municipal Services  
P.O. Box 711  
Huntington Beach, CA 92648-0711

Previous Bill	\$	5.25CR
Payments	\$	0.00
<hr/>		
Remaining Balance	\$	5.25CR
Current Charges	\$	50.46
<b>Total Amount Due</b>	<b>\$</b>	<b>45.21</b>

<b>Account #</b>
1111-111111

## MUNICIPAL SERVICES STATEMENT

Bill Date: 01/12/2009 Due Date: 02/30/2009

ROBERT SMITH  
123 MAIN STREET  
HUNTINGTON BEACH, CA 92648

Service Address:  
123 MAIN STREET  
  
HUNTINGTON BEACH, CA

Service Period:  
From: 10/29/2008  
To: 12/02/2008

Dwelling Units = 1

Read Days: 34

	<b>Water Charges</b> (714) 536-5919	WATER, SINGLE FAMILY RESIDENCE	Consumption, Meter, Utility Tax	\$	17.70
	<b>Sewer Charges</b> (714) 374-1618	SEWER, SINGLE FAMILY RESIDENCE	Local Sewer Service User Fees		11.95
	<b>Refuse Charges</b> (714) 375-5010	TRASH	Trash Collection, Recycling & Disposal		20.81
	<b>FireMed Program</b> (714) 374-1598		FireMed Membership Program		0.00
				Late Fees	\$ 0.00
				Deposits	0.00
				Other Charges	0.00
				Current Charges due 12/30/2008	50.46
				Remaining Balance	5.25CR
				<b>Total Amount Due:</b>	<b>\$ 45.21</b>

### Your account is on Autopay - Do Not Pay

City of Huntington Beach Municipal Services Statement

<b>Remaining Balance</b>	<b>Current Charges</b>	<b>Total Amount Due</b>
\$-5.25	\$50.46	<b>\$45.21</b>

Past Due if not paid by:  
12/30/2008

ROBERT SMITH

Enter Amount Paid Only if different

**DO NOT PAY**

Account # 1111-111111

Your Account is on AutoPay - Do not pay.

CITY OF HUNTINGTON BEACH  
ATTN: CITY TREASURER  
PO BOX 711  
HUNTINGTON BEACH, CA 92648-0711



## Municipal Services Information

### Utility Billing-Finance Department

#### Discontinue / Transfer / New Service / Billing Questions

In Person: City Hall at 2000 Main Street, Huntington Beach 8:00 a.m.-5:00 p.m., each business day By Telephone: (714) 536-5919 Telephone hours are 8:30a.m. - 4:00p.m., each business day.

Contact Utility Billing at (714) 536-5919 and select Option 1 for detailed information on stopping or starting service, or select Option 9 to speak with a Billing Representative. To discontinue service you will be asked to provide a disconnect date, the service address, forwarding address and phone number. Until such notice has been made, the premises shall be deemed occupied by the customer and late fees and payment liability continues per HBMC 14.12.130. You may also fax a written request to (714) 536-5934.

#### Water Quality/ Utilities Division Questions(714) 536-5921

#### Trash & Recycling Questions(714) 375-5010

The City contracts with Rainbow Disposal for trash services. For a missed pickup, special services, or recycling information, please contact Rainbow Disposal at (714) 847-3581.

#### FireMed Questions(714) 374-1598

For questions regarding voluntary membership in the FireMed program or to change your membership status, call the Huntington Beach FireMed office at (714) 374-1598 or fax to (714) 374-1678. Telephone hours are 8:00 a.m.-5:00 p.m., each business day.

### Office of the City Treasurer

#### "NO COST" Payment Options

-www.surfcity-hb.org/payments

#### Payment at City Hall

2000 Main Street - 1st Floor  
Cashiering Hours: 8 am - 5 pm, each business day.

#### PhonePay

Pay by credit card using an IVR system. Call 1-877-309-4915 and have your complete account number and amount to pay. Payments are posted to your account the next business day.

#### AutoPay

Sign up for monthly payments of your current balance from your checking account at www.surfcity-hb.org/payments

#### ePay

Pay by credit card on-line at www.surfcity-hb.org/payments Payments are posted to your account the next business day.

#### Payment Boxes at City Hall

collected once each business day at 3:00 p.m.

\* Walk-up Drop Box is located near the parking lot between the building and the fountain.

\* Lobby Drop Box is located on the first floor.

\* Night Depository is located on the west wall of the Civic Center for CASH Payments.

#### Online Banking Payment Customers:

identify complete Acct # including the hyphen & the payee must be "City of Huntington Beach".

Payments that do not include the complete Acct # and hyphen may be rejected.

### Mailing Address for Payments

City of Huntington Beach, Attn. City Treasurer P.O. Box 711 Huntington Beach, CA 92648-0711

#### Delinquent Fees As set by City Ordinances.

##### Late Fee (\$6.25)

If a payment is not received/processed by 5 p.m. on the due date, the account will be charged a late fee.

##### Tag Fee (\$38) /Delinquent Status Fee (\$24) /Shut Off Fee (\$113)

If full payment is not received/processed by 5 p.m. on the due date on the final notice, the account will be tagged for shut-off. A delinquent status fee will then be added if payment is not received by 5 p.m. on the due date on the tag. Water service will be turned off for non-payment and a shut-off fee of \$113 added to your account. Your liability and charges will continue to accrue until a disconnection notice is provided to the City. To resume services, all delinquent account fees must be paid in full to Cashiering.

##### Same Day Service (\$57)/ After Hours Service (\$157)

##### Return Payment Item Fee (\$25, second returned item \$35)

All checks or electronic payments returned by the bank will be charged a return payment item fee. If accounts are no brought current by the due date on the tag, additional delinquent status fees will accrue and your service may be shut-off. Payment of all past-due balances is required to prevent discontinuance of service.

1 Billing Unit= 748 Gal.	Service Position	Previous Read	Current Read	Billing Units	Dwelling Units	Daily Rate	Read Days	Amount	Utility Tax	Total	Last Year's Consumption
Service Address:123 MAIN STREET CONSUMPTION	1	226	229	3		1.557000		\$4.67	\$0.23	\$4.90	4
WATER METER BASIC CHARGE					1	0.358400	34	\$12.19	\$0.61	\$12.80	
Service Address:123 MAIN STREET SEWER, SINGLE FAMILY RESIDENCE	30				1	0.351600	34	\$11.95	\$0.00	\$11.95	
Service Address:123 MAIN STREET TRASH	40				1	0.612200	34	\$20.81	\$0.00	\$20.81	

This holiday season, make our Huntington Beach stores your place to shop! Shopping at home means your valuable sales tax dollars stay in the community to provide parks, public safety, library, street sweeping and many more important services. www.surfcity-hb.org

Please do not reply to this email. No action is required because you have enrolled in Automatic payments. Your payment will be automatically initiated.

You may always make changes to your account by logging in from our [home page](#).

Thank you for using City of Huntington Beach AutoPay and eBill.

Sincerely,

Office of the City Treasurer  
City of Huntington Beach

Please do not reply to this email. This mailbox is not monitored and you will not receive a response. For assistance, log in to your City of Huntington Beach Auto Pay and eBill account and click on the Contact Us link.

\*\*\*Please do not include your account password, bank account number, or any other sensitive personal information in any email correspondence with City of Huntington Beach. Our representatives will never ask you to send this type of information via email.\*\*\*

Reference Number: S15646406