

CITY ADMINISTRATOR'S WEEKLY REPORT

April 5, 2010

CITY CLERK

Electronic City Council Agenda Packet Successfully Compiled!

On Tuesday, March 2 the SIRE Agenda Plus electronic workflow system became active in a live environment, and City staff began submitting Request for Council Actions (RCAs) into the system for the April 5 City Council meeting. Training and technological challenges are being addressed on demand, and the City Clerk's Office is happy to announce that on March 31, 2010, the April 5, 2010, City Council Agenda Packet was successfully compiled, reproduced electronically, and posted to the City's website. This new paperless procedure is expected to save approximately 500 labor hours annually in the Clerk's Office alone. Other departments indicated they also realized time savings with the new electronic submittal. Thanks to all participants for their patience and diligence ... good job everyone!

CITY TREASURER

Customer Service Tip of the Week – Not Just Customer Service, AMAZING Service

The fastest way to increase customer loyalty is by improving the quality of customer service you deliver. In fact, don't think of it as simply "customer service". Think of it as "Amazing Service". When you take care of your customers SO WELL they tell others, then you've delivered amazing service. When you do that consistently, with every customer, every time, then you'll see customer loyalty, retention, and referrals go straight through the roof.

COMMUNITY SERVICES DEPARTMENT

Best Chef – Kids Edition: All About Dessert

If you love desserts, this workshop is for you! Participants will be making all types of desserts. Menu items include sherbet bombe - a French frozen dessert, chocolate cupcake cones with homemade frosting, and chockfull – of – chips cookies. This workshop will be held at the City Gym and Pool on Saturday, April 17 from 10:30am-12:30pm. For more information, contact the City Gym and Pool at 714-960-8884 or sign up at www.hbsands.org today!

Gymnastics – Teeny Tumblers

This active parent-participation class safely introduces age-appropriate tumbling skills and provides important social interaction. Little tumblers build important motor skills, hand/eye-foot/coordination and balance as they climb, jump, roll and enjoy creative movement/exercise games, music and fun. Enjoy a nine-week session for \$78 starting on Friday, April 9 at 9:00am. For more information, contact the City Gym and Pool at 714-960-8884 or sign up at www.hbsands.org today!

Easter Hunt – Another Successful Year

On Saturday, April 3, the Community Services Department and the Huntington Beach Kiwanis Club hosted the 20th Annual Easter Hunt. The Central Park event drew large crowds

with over 5,000 people attending. Children up to 8 years of age collected over 11,000 pounds of candy. There were also wonderful displays by several departments within the city. Children were invited to climb on various equipment and vehicles provided by the Fire and Police Departments. Various games were available for children of all ages. The Shorelife Church Band provided entertainment throughout the day. A visit from the Easter Bunny along with Sparky, McGruff, and other characters made it a perfect day for the children.

National Professional Paintball League

The Super 7 World Series Surf City Open is scheduled for April 9 - 11, 2010, from 7:30 a.m. to 6:00 p.m. The event will be held on the beach at 1st Street and Pacific Coast Highway. This is a three-day professional and amateur competition, trade show, and festival. Paintball teams from around the world will compete for trophies, prizes and series points toward the overall championship. The award ceremony is scheduled for Sunday at 6:00 p.m. in the center court. The Huntington Beach event is the first leg of the tour. For more information, visit www.nppl.com.

Huntington Beach Senior Services

Seniors Outreach – Senior Services is pleased to announce the promotion of Beverly Schulte to Social Worker Aide. This promotion marks a return to the Care Management Team, a position she left in 2004 when her family relocated to Santa Barbara. In Santa Barbara, Beverly worked as a Medical Social Worker for Community Home Health. Upon moving back to Huntington Beach in 2007, Beverly returned to Huntington Beach Senior Services as a Senior Services Assistant and worked in both the Meals and Transportation division. The Care Management team will be enhanced by Bev's breadth of experience in both Senior Services and Social Work.

Spring Art Camp – April 5-9, 2010

Spring Art Camp is in full swing at the Art Center. Our camps are led by practicing artists who make the experience both fun and rewarding. This camp is themed around our current exhibit "Dual Arboretum" and many new techniques are introduced. Research shows that the benefits of early arts education extend way beyond providing a creative outlet for children. It provides crucial skills, abilities, and training not provided by any other core subject. Most importantly, it's great fun for all.

Last Chance to see Dual Arboretum – Ends April 10, 2010

Dual Arboretum draws to an end this Saturday. Don't miss out on the opportunity to see the visually stunning ceramic work of Charles Timm-Ballard and the thought provoking sculptural works of Andre Woodward. The project room has, in the words of the artist, been turned into a "shrine". Miniature trees have been immortalized in paint and also act as the winding mechanism for a music box which plays the Impossible Dream. If you are intrigued by the description then make sure you visit the Art Center this week.

ECONOMIC DEVELOPMENT

Adopt A Pet at The Strand

In addition to enjoying the Surf City Nights festivities downtown on Main Street, walk over to 5th Street at The Strand to shop and make a new friend by adopting a pet. Adopt a Pet is held from 5 pm - 8 pm

on Tuesdays. The OC Humane Society has dogs, cats, rabbits, and other pets that are waiting to meet you. If you are looking to adopt a pet, please note the following requirements:

- Valid identification and must be 18 and over
- Proof of residence
- Home owners - Mortgage Statement or Property Tax
- Renters - Apt. Rental Agreement & Pet Agreement

For more information, log on to www.ochumanesociety.com or call 714.536.8480. Also if you mention "Pet Adoption", you get two-for-one ice cream at New Zealand Natural Ice Cream on Tuesday Nights only.

FIRE

Magnitude 7.2 Baja Earthquake

On April 4, 2010, at 3:40 p.m. the ground shook throughout southern California. The magnitude 7.2 Sierra El Mayor earthquake occurred in northern Baja California, approximately 30 miles south of the Mexico-USA border.

After the shaking stopped, fire department radios came to life ordering all Engine and Truck Companies to initiate their windshield surveys. Windshield surveys are designated routes that responders travel to check on key city infrastructure in addition to large private and public facilities. Radio Amateur Civil Emergency Services (RACES) and Community Emergency Response Teams (CERT) personnel began checking in on the net and reporting their status. Within a half hour, responders completed their assessments and normal operations resumed.

The response was well coordinated and fortunately there was no damage or injuries in the City of Huntington Beach. However, this earthquake serves as a great reminder that we should be prepared for every type of disaster. For more information on how to make sure you and your family are prepared, visit: www.ReadyOC.org.

LIBRARY SERVICES DEPARTMENT

The Library Celebrates National Volunteer Week, April 18 – 24, 2010

The Huntington Beach Library celebrates National Volunteer Week, April 18 – 24, 2010, acknowledging all library volunteers for their continued dedication and commitment.

Currently, over 400 community members actively volunteer throughout the year to assist with shelving books, tutoring students, storytime reading, computer assistance, fundraising, and community awareness that helps sustain and expand the library's collection and programs. The Library is proud to say that many individuals have dedicated more than 15 years to the library and have given over 10,000 hours of service. The Library System is fortunate to have such dynamic volunteers to help maintain the library's status as a first-class educational and cultural resource center. To learn more about how you can become a volunteer for the Huntington Beach Public Library System, visit www.hbpl.org.

Saturday Film Forum continues this week at the Central Library

The popular Saturday film series continues April 10 with a screening of *L.A. Confidential*. The program continues with *Chinatown* on May 15 and *Gone Baby, Gone* on June 26. All programs are on Saturdays at 2:00 p.m. in the Huntington Beach Central Library Theatre. And better yet, they are **FREE!** Mark your calendars and join us!

PLANNING & BUILDING DEPARTMENT**Thinking about buying or leasing commercial property in HB?**

Not only does the Department of Planning and Building issue building permits for proposed construction activity, other services are offered as well. One valuable service to perspective buyers and leasers of existing commercial and industrial buildings is a field inspection and report called "Code Compliance Report." Building Division staff will research record documents and plans and conduct a field inspection to determine in advance if there are any violations that will adversely impact the sale or lease of a building or tenant space. This service minimizes problems that could occur when illegal construction (i.e. tenant improvements, additions, offices, mezzanines, electrical work, etc.) is not detected until a lease has been signed or a sale has been completed. Prospective buyers or tenants can proceed with their significant investment assured that the building is in compliance with city building regulations. For more information and cost for a "Code Compliance Report," please contact the Building Division counter at 714-536-5271.

POLICE DEPARTMENT**Burglary Suspects in Custody**

On Saturday April 3, 2010, at about 7:00 a.m., Huntington Beach police officers were investigating a commercial burglary in the 15000 block of Edwards Street. While the investigation was ongoing, Fountain Valley police officers stopped a vehicle for a traffic violation in Fountain Valley. The Fountain Valley officers saw stolen property that came from the commercial burglary that was being investigated in Huntington Beach.

The police officers from both departments coordinated their investigations. The business owner from the commercial burglary was able to respond to the car stop and identify the stolen property. The Huntington Beach detectives followed up on additional evidence located from the car stop and probation searches of one of the suspect's residence in Garden Grove. This evidence links these suspects to a series of commercial burglaries that occurred last week in Huntington Beach. The two suspects were booked for burglary charges at the Huntington Beach City Jail.

PUBLIC WORKS

Water Conservation

Remember to check your sprinkler system regularly for leaks, broken heads, overspray, etc. With warmer weather ahead, you will want the most water efficient system possible.

